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intelligent Workload Distribution

iWD Web Server

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Options for this component are contained in the following configuration sections:

- [boot](#)
- [ixn](#)
- [security](#)

Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

Power users: [Download a CSV file](#) containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
boot	iwdweb.config_server.client_app_name		After restart
ixn	capture_point_id		After restart
ixn	default_media_type	workitem	After restart
ixn	department_id		After restart
ixn	interaction_subtype	InboundNew	After restart
ixn	interaction_type	Inbound	After restart
ixn	priority	2	After restart
ixn	process_id		After restart
ixn	request_submit_timeout	10	After restart
ixn	solution_id		After restart
security	iwdweb.tls.keyStore		After restart
security	iwdweb.tls.keyStorePassword		After restart
security	iwdweb.tls.validateCert	off	After restart
Section	Option	Default	Changes Take Effect