

GENESYS

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Skype for Business

remote-recording section

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record-moh

Default Value: true **Valid Values:** true, false

Changes Take Effect: Immediately

If set to false, T-Server pauses the recording when the call is placed on hold and the music-on-hold treatment will not be recorded. T-Server resumes the recording when the call is retrieved.

If set to true, the music-on-hold treatment is always recorded during call recording.

recording-filename

Default Value: No default value

Valid Values: Any valid file name using the variables specified in the description

Changes Take Effect: For the next recording session

Introduced: 8.5.001.47

Specifies a pattern that is used to generate a filename for call recording when remote call recording is initiated by T-Server for Skype for Business. When this option contains a value, the generated file name is added to the call as UserData with the **GSIP_REC_FN** key. When this option does not contain a value, the file name is the UUID of the call. The value of this option overrides any value configured in the SIP Server option **recording-filename**.

Predefined values can be specified in the pattern definition. The following substrings will be replaced with corresponding actual values when creating a filename:

• \$ANI\$: The calling number.

• \$DNIS\$: The called number.

• \$DATE\$: The current date (GMT) in the Y-M-D format.

• \$TIME\$: The current time (GMT) in the H-M-S format.

• \$CONNID\$: The Connection ID of the call.

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- \$UUID\$: The UUID of the call.
- \$AGENTID\$: The Agent Login ID, if the agent is logged in on the device where the call recording is initiated.
- \$AGENTDN\$: The DN where the call recording is initiated.

reestablish-recording-tout

Default Value: 5 sec

Valid Values: Any positive integer Changes Take Effect: Immediately

Introduced: 8.5.001.17

Specifies the period of time, in seconds, that T-Server waits before attempting to reestablish a connection to a remote application when the T-Lib connection to that application has failed. Note that an attempt to establish a T-Lib connection is performed only if values of the options **server-application**, **trunk-group**, and **uri-pattern** are considered valid by T-Server.

server-application

Default Value: No default value **Valid Values:** Any string

Changes Take Effect: Immediately

Specifies the name of the SIP Server Application to which T-Server is connected.

trunk-group

Default Value: No default value

Valid Values: Any string

Changes Take Effect: Immediately

Introduced: 8.5.001.17

Specifies the name of the Trunk Group DN dedicated to a remote recording service that is configured on the Switch assigned to SIP Server. If the value is empty or contains an invalid Trunk Group name, the remote recording service will not be performed.

uri-pattern

Default Value: No default value

Valid Values: Any string

Changes Take Effect: Immediately

Introduced: 8.5.001.17

Specifies the URI pattern in the following format: [sip]:{<prefix>{DDDDDDD}}}[@<urisuffix>],

where:

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- refix> is a permanent prefix to match a call and configure a dial-plan rule on the SIP Server side;
- {DDD...} is a random number generated by T-Server with the configured length;
- [sip:] and [@urisuffix] are optional parts, and depend on the configuration of outbound routing on Skype for Business Server.

For example: $sip:\{+1999\{DDDDDD\}\}$ @sfb.genesys.lab, or $\{+1999\{DDDDDDD\}\}$

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