

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management

Server Section

Server Section

- management-port
- OLEDB options

OLEDB Provider

management-port

Default Value: None

Valid Values: Any positive integer Changes Take Effect: After restart

Dependencies: None **Introduced:** 8.5.219.16

The management port can be optionally used for the internal consumption of observability-related Prometheus-based metrics, for monitoring tools, and dashboards like in Grafana.

Important

The management port is unsecured and is intended for internal use only. For more information, see Using WFM Prometheus metrics for monitoring & troubleshooting section in the WFM administrator's guide.

OLEDB options

Default Value: various, see description

Valid Values: Not applicable
Changes Take Effect: After restart
Dependencies: OLEDB Provider

Introduced: 8.5.220.34

Specifies the connection string options for the MS OLE DB driver which is used for connecting WFM Server and the MS SQL database.

The default value of this option depends on the value given for the OLEDB_Provider option and their corresponding values are as follows:

- -2 for SQLOLEDB
- · Ignored for SQLNCLI11

• OLE DB Services=-2;DataTypeCompatibility=80; for MSOLEDBSQL and MSOLEDBSQL19

OLEDB_Provider

Default Value: SQLOLEDB

Valid Values: SQLOLEDB, SQLNCLI11, MSOLEDBSQL, MSOLEDBSQL19

Changes Take Effect: After restart

Dependencies: None **Introduced:** 8.5.000.00

Specifies the name of the MS OLE DB driver that will be used for the connections between WFM Data Aggregator and the MS SQL database.

Workforce Management