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Workforce Management

Data Aggregator

12/14/2025

Data Aggregator

Options for this component are contained in the following configuration sections:

- [auth](#)
- [Client](#)
- [Identity](#)
- [Log](#)
- [Options](#)
- [Server](#)
- [trace](#)

Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

Power users: [Download a CSV file](#) containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
auth	provider	wfm	After restart
Client	CfgServerRequestTimeout	10	Immediately
Client	SOAPTimeout	90	Immediately
Identity	ApplicationType	WFMDDataAggregator	Immediately
Log	all	" " (string)	Immediately
Log	buffering	false	Immediately
Log	debug	" " (string)	Immediately
Log	expire	false	Immediately
Log	keep-startup-file	false	After restart
Log	messagefile	wfmdataaggregator.lms	Immediately
Log	segment	false	Immediately
Log	standard	stdout	Immediately
Log	trace	" " (string)	Immediately
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
Log	verbose	standard	Immediately
Log	x-DBWriterTrace	No default value	Immediately
Log	x-json-log	"" (empty string)	After restart
Log	x-json-log.archive	No default value	After restart
Log	x-json-log.compress	No default value	After restart
Log	x-json-log.flush	true	After restart
Log	x-json-log.MaxLogRecordSize	-1	After restart
Log	x-json-log.purgeAge	"" (empty string)	After restart
Log	x-json-log.purgeCount	"" (empty string)	After restart
Log	x-json-log.rotateOnOpen	false	After restart
Log	x-json-log.rotation	no default value	After restart
Log	x-json-log.times	utc	After restart
Log	x-LogAgentEventTrace	No default value	Immediately
Log	x-LogConfigServerConnectionTrace	No default value	Immediately
Log	x-LogConfigServerTrace	No default value	Immediately
Log	x-LogWFMServerTrace	No default value	Immediately
Options	DBDumpFile	No default value	Immediately
Options	HandleTimeWriteBack	No default value	Immediately
Options	MonitorStatThreadActivityTimeout	No default value	Immediately
Options	ReasonCodeKeyName	<ReasonCode>	Immediately
Options	ReasonCodeWaitTime	15	Immediately
Options	ScheduleLookAheadMinutes	No default value	Immediately
Options	SynchronizeUnassignedAgents	true	Immediately
Server	management-port	None	After restart
Server	OLEDB_options	various, see description	After restart
Server	OLEDB_Provider	SQLOLEDB	After restart
trace	exporter.ostream.enable	false	After restart
trace	exporter.otlp_grpc.enable	false	After restart
trace	exporter.otlp_grpc.endpoint	⬢""`UNIQ--nowiki-0000000B-QINU`""⬢	After restart
trace	exporter.otlp_grpc.ssl_credentials_cacert_as_string	""	After restart
trace	exporter.otlp_grpc.ssl_credentials_cacert_path	""	After restart
trace	exporter.otlp_grpc.timeout	10s	After restart
trace	exporter.otlp_grpc.use_ssl_credentials	false	After restart
Section	Option	Default	Changes Take Effect