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Genesys Interaction Recording

htcc Section

12/12/2025

htcc Section

- `baseurl`
- `password`
- `domain`
- `user`

baseurl

Default Value: `https://htcchost:8080/cloud-web`

Valid Values:

Changes Take Effect: After restart

Specifies the base URL for the Web Services connection. This parameter is dependent on the Web Services server protocol (http or https), port, and URL suffix..

domain

Default Value: `htcc`

Valid Values:

Changes Take Effect: After restart

Specifies the domain of the Web Services contact center. This is the domain ID set for the contact center within Web Services.

password

Default Value: `opspassword`

Valid Values:

Changes Take Effect: After restart

Specifies the password of the operations user for the Web Services connection.

user

Default Value: `ops`

Valid Values:

Changes Take Effect: After restart

Specifies the name of the operations user for the Web Services connection.