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## Genesys Engage Digital (eServices)

client-file-transfer

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## client-file-transfer

- delete-file
- download-attempts
- file-name-check
- upload-file-types
- upload-max-file-size
- upload-max-files
- upload-max-total-size
- upload-need-agent

### delete-file

**Default Value:** odd

**Valid Values:** ban, even, odd

**Changes Take Effect:** Immediately

Specifies how the client deletes files in a chat session. Possible values:

- **ban:** prohibits file deletion for client.
- **even:** allows file deletion and restores consumed quota.
- **odd:** allows file deletion but does not restore consumed quota.

### download-attempts

**Default Value:** 10

**Valid Values:** Any integer from 0-1000

**Changes Take Effect:** Immediately

Specifies how many times a client can download files in a chat session. Set this option to "0" to disable file downloading by a client.

### file-name-check

**Default Value:** windows

**Valid Values:** none, path, windows

**Changes Take Effect:** Immediately

Specifies how filename must be verified during file transfer. Possible values:

- **none:** do not verify filename.
- **path:** check if filename does not contain path controlling symbols.
- **windows:** check if filename complies with naming rules on windows platform.

## upload-file-types

**Default Value:** jpg:png:tif:gif:bmp:png:xls:xlsx:doc:ppt:pptx:pdf:csv:htm:txt

**Valid Values:** Any string

**Changes Take Effect:** Immediately

**Modified:** 8.5.301.06

A colon-separated list of file extensions (case-insensitive), indicating the types of files the client can upload. An empty string disables file uploading for the client.

## upload-max-file-size

**Default Value:** 2097152

**Valid Values:** Any integer from 0-1073741823

**Changes Take Effect:** Immediately

Specifies the maximum file size for client upload (in bytes).

## upload-max-files

**Default Value:** 3

**Valid Values:** Any integer from 0-1000

**Changes Take Effect:** Immediately

Specifies the maximum number of client file uploads allowed per chat session.

## upload-max-total-size

**Default Value:** 5242880

**Valid Values:** Any integer from 0-1073741823

**Changes Take Effect:** Immediately

Specifies the maximum cumulative size of client uploaded files per chat session (in bytes).

## upload-need-agent

**Default Value:** true

**Valid Values:** true, false

**Changes Take Effect:** Immediately

Specifies if an agent must be present for the client to upload a file.