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Genesys Engage Digital (eServices)

log-extended

12/12/2025

log-extended

- [logger-instr-id](#)
- [logger-psdk](#)

logger-instr-id

Default Value: com.genesyslab.platform:level=fatal

Valid Values: io.netty.channel.nio.NioEventLoop:level=[trace, debug, info, warn, error, fatal]

Changes Take Effect: After restart

Introduced: 9.0.000.07 in Classification Server, 9.0.000.07 in Training Server

Specifies an appropriate level of logging for the underlying Netty library. The normal setting for the level of info is fatal. This level is chosen to avoid the excessive logging info.

logger-psdk

Default Value: com.genesyslab.platform:level=fatal

Valid Values: com.genesyslab.platform:level=[trace, debug, info, warn, error, fatal]

Changes Take Effect: After restart

Introduced: 9.0.000.02 in Classification Server, 9.0.000.07 in Training Server

Specifies a level of logging for the PSDK library. The normal setting for the level of info is "fatal". This level is chosen to avoid the excessive logging info. For more information on the options in the "log-extended" section refer to the Genesys documentation. See also: [logger-<id>](#).