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Genesys Engage Digital (eServices)

endpoints-tenant_dbid Section

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- `endpoint_name_for_paging`

endpoint_name_for_paging

Default Value:

Valid Values: Valid queue name (from the tenant identified by tenant DBID)

Changes Take Effect: After restart

The `endpoint_name_for_paging` is a sample name. The option name is arbitrary and serves as an endpoint name for reference from channel sections. The value is a queue in the corresponding Business Process; for example, `sms-inbound = "Paging Inbound"`.

This is a placeholder for the option that represents the queue, in a Business Process, where Digital Messaging Server places interactions for processing. The actual option is created as a result of actions in Interaction Routing Designer (IRD), as follows:

1. In IRD, add Digital Messaging Server to a Business Process.
2. Add an endpoint to Digital Messaging Server.
3. Connect the endpoint to a queue.
4. Save the configuration.

Saving the configuration creates an option whose name is the endpoint name and whose value is the queue name. You must use this endpoint name in the value of the `inbound-route-default` option.

Important

This procedure requires IRD 8.1.4 or later. With earlier versions of IRD, you can manually create an option whose name is the endpoint name and whose value is the queue name.