

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage Digital (eServices)

business-attributes

2/23/2025

business-attributes

Options in this section are specific to the Context Services functionality of UCS.

• map-names

map-names

Default Value: false Valid Values: Either true or false Changes Take Effect: Immediately

When mapped, this option enables application attribute values to be replaced by Business Attribute Value Names in response to GET requests. Normally, attribute values are returned as DB IDs.