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Genesys Engage Digital (eServices)

[cview](#)

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cview

Options in this section are specific to the **Context Services** functionality of UCS.

- **base-url**
- **data-validation**
- **enabled**
- **ip-address**
- **metadata-cache**
- **metrics-ui**
- **start-mode**
- **tenant-id**

base-url

Default Value:

Valid Values: Any valid path such as "/cview"

Changes Take Effect: At start/restart

This base URL where customer view services will be accessible.

data-validation

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Enables (true) or disables (false) validation of data. If enabled additional checks will be enforced on data provided by connected clients.

enabled

Default Value: false

Valid Values: true, false

Changes Take Effect: At start/restart

Enables (true) or disables (false) the customer view service. If set to FALSE, the other options are ignored.

ip-address

Default Value:

Valid Values: Any valid IP address

Changes Take Effect: At start/restart

Specifies the IP address used by the customer view service.

metadata-cache

Default Value: true

Valid Values: true, false

Changes Take Effect: Immediately

Enables (true) or disables (false) caching of metadata. If enabled metadata will be cached in memory. If disabled each access to metadata will trigger a DB query. The cache contains metadata for contact attributes, identification keys, profiles, services, states and tasks extensions.

metrics-ui

Default Value: metrics_ui.zip

Valid Values: Any valid compressed file with index.html inside

Changes Take Effect: At start/restart

Specifies the user interface to display UCS metrics.

start-mode

Default Value: maintenance

Valid Values: Either production or maintenance

Changes Take Effect: At start/restart

Specifies the server mode that is set at server startup.

tenant-id

Default Value: 101

Valid Values: Any valid application tenant id

Changes Take Effect: At start/restart

Specifies the tenant used by customer view service.