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Genesys Engage Digital (eServices)

scheduled-job-XX

12/17/2025

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Options in this section are specific to the **Context Services** functionality of UCS.

- **action**
- **enabled**
- **period-type**
- **cron-expression**
- **period**

action

Default Value: `purge.service.closed`

Valid Values: See description

Changes Take Effect: Immediately

Specifies the type of action to be performed when the pruning process runs.

- `purge.service.all`—Specifies that any started or completed services within the given time range will be purged.
- `purge.service.open`—Specifies that only non-completed services are purged from database.
- `purge.service.open.anonymous`—Specifies that only non-completed anonymous services are purged from database.
- `purge.service.closed`—Specifies that only completed services are purged from database.
- `purge.service.closed.anonymous`—Specifies that only completed anonymous services are purged from database.

cron-expression

Default Value: `0 0 20 ? * 6L`

Valid Values: Cron expression as described below.

Changes Take Effect: Immediately

Cron expression representing the scheduling.

More documentation about the syntax is at <http://en.wikipedia.org/wiki/Cron>.

The example expressed in the default value resolves to "schedule at 8pm on the last Friday of every

month".

enabled

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Specifies if scheduled job should be taken into account.

period

Default Value: 5

Valid Values: Any positive integer from 1 to 9999

Changes Take Effect: Immediately

Sets the time frame for pruning.

For example, if **period**=6 and **period-type**=days, then the job process will take a period of 6 days.

See also the **period-type** option.

period-type

Default Value: months

Valid Values: See description

Changes Take Effect: Immediately

Specifies the units to use for calculation of periods:

- hours—Specifies hours as the period calculation unit.
- days—Specifies days as the period calculation unit.
- months—Specifies months (default) as the period calculation unit.
- years—Specifies years as the period calculation unit.

See also the **period** option.