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Genesys Engage Digital (eServices)

eServices Manager Plug-in for GAX

12/14/2025

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Important

- The section **km** applies to 8.5.0-8.5.1 releases only.
- The section **gax-km** applies to 8.5.2 and higher releases.

Options for this component are contained in the following configuration sections:

- **gax-km**
- **km**

Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

Power users: **Download a CSV file** containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
gax-km	app-name	No default value	After save
gax-km	connection-timeout	3	After save
gax-km	file-storage-path	No default value	After save
km	km_sample_path	No default value	After restart
km	km_ws_attempts	1	After restart
km	km_ws_switchovers	5	After restart
km	km_ws_timeout	3000	After restart
Section	Option	Default	Changes Take Effect