

GENESYS

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Genesys Mobile Services

Chat Section

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• _chat_endpoint

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Default Value: Valid Values: string

Changes Take Effect: Immediately

Chat Server endpoint to create the chat interaction and to handle the service request. This endpoint should exist and should be specified in the following format: <tenant>:<endpoint>. The specified endpoint should be configured to trigger the GMS Chat Inbound Service. If you do not set this option, the system uses the default_chat_endpoint option of the chat section as the endpoint.