Genesys Mobile Services

business-attributes Section

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business-attributes Section

This section defines the mapping between Context Services and the Business Attributes configured in the Genesys Configuration Server. The Business Attribute values are defined in the Tenant.

> ### Important
> If your application is multi-tenant, you should define a `business-attributes.<tenantId>` section per tenant.

- map-names
- resourcename.fieldname

map-names

Default Value: false
Valid Values: String
Changes Take Effect: Immediately

Set to `true` to return the Names of Business Attribute Values instead of DB IDs in the responses for GET operations; `false` (default) to return the DB IDs of Business Attribute Values in the responses for GET operations.

resourcename.fieldname

Default Value:
Valid Values:
Changes Take Effect: Immediately

Associates a Business Attribute key with the name of the Business Attribute configured in the proper tenant.

- Possible `resource name` values are:
  - Service

- State

- Task

- Possible `field` name values to map are:

  - type (for service type)

  - disposition

  - application_type

  - resource_type

  - media_type

- Such as, for instance: `Service.service_type`, `Task.disposition`, `State.media_type`.

Important

- If there is no configuration for a given field, Context Services automatically allows any valid integer value for this field. In this case, your application is responsible for the value's validity.

- A Business Attribute can be mapped to several resource fields. For instance, the `Service.media_type` and `Task.media_type` string can both point to the "MediaType" Business Attributes.