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# Genesys Voice Platform

CTIC Section

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## CTIC Section

- `copy-originatingleg-headers`
- `CTIFramework`
- `DefaultDNIS`
- `disable_cdr`
- `fips_enabled`
- `GetDNISFromIServer`
- `IVRPortBaseIndex`
- `MaxIVRPorts`

### copy-originatingleg-headers

**Default Value:** X-Genesys-GVP-Session-Data

**Valid Values:**

**Changes Take Effect:** After restart

The CTI Connector shall copy all headers matching the configured list of prefixes on to other call legs towards MCP and agent

### CTIFramework

**Default Value:** IVRServerClient

**Valid Values:** IVRServerClient, CiscoICMClient

**Changes Take Effect:** After restart

This parameter indicates which CTI Framework to be used by CTI Connector for CTI functionalities.

### DefaultDNIS

**Default Value:**

**Valid Values:**

**Changes Take Effect:** After restart

The value of this parameter defines Default DNIS, incase I-Server does not send DNIS.

### disable\_cdr

**Default Value:** false

**Valid Values:** true, false  
**Changes Take Effect:** After restart

This Parameter is included to Disable/Enable the CRD feature from CTI-C

## fips\_enabled

**Default Value:** False  
**Valid Values:** True, False  
**Changes Take Effect:** After restart

Specifies whether to enable FIPS mode in CTI Connector. When FIPS mode is enabled, only FIPS 140-2 approved ciphers and algorithms can be used in SSL connections.

## GetDNISFromIServer

**Default Value:** false  
**Valid Values:**  
**Changes Take Effect:** After restart

The value of this parameter indicates whether CTIConnector needs to get the DNIS value from IVR Server.

## IVRPortBaseIndex

**Default Value:** -1  
**Valid Values:**  
**Changes Take Effect:** After restart

CTI Connector would use this parameter as starting IVRport number and it would increment the IVRPort by (1). If this parameter is set to (-1) CTIC will not generate IVR Port rather it will take the port base on DNIndicator.

## MaxIVRPorts

**Default Value:** 2000  
**Valid Values:**  
**Changes Take Effect:** After restart

CTI Connector would use this parameter as upper bound to generate IVRPort number.