

# **GENESYS**

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## Genesys Voice Platform

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#### application-confmaxsize

**Default Value:** 

Valid Values: The value must be an integer

**Changes Take Effect:** immediately

For conference application, user can specify optionally the maximum number of conferences allowed

#### cisco-record-file

**Default Value:** CUCM/call-\$REFCI\$-at-\$AGENTDN\$-on-\$DATE\$

Valid Values:

Changes Take Effect: immediately

Specifies the file name pattern that Resource Manager will use when framing the file for Cisco UCM recording. The allowed substitutable strings are - \$AGENTDN\$: The DN where the call recording is initiated, \$REFCI\$: The x-refci parameter found in the From header, \$DEVICE\$: The x-nearenddevice parameter found in the From header, \$DATE\$: The current date in the YYYY-MM-DD format and \$TIME\$: The current time in the HH-MM-SS format.

#### record2-profile-percentage

**Default Value:** 0

Valid Values: Any positive integer from 0 to 100

**Changes Take Effect: Introduced:** 9.0.082.79

Specifies the percentage for distributing call recordings for the **record2** IVR profile. If a percentage value is specified in this parameter, RM distributes the call recordings to the **record2** IVR profile for that percentage value and the remaining percentage of call recordings will be distributed to the

**record** IVR profile. If no percentage is specified, by default RM distributes all the call recordings to the **record** IVR profile.

#### service-type

Default Value: Valid Values:

**Changes Take Effect:** immediately

Service Type. The value must be either voicexml, ccxml, conference, announcement, or record.

## sip.sessiontimer

**Default Value:** 

Valid Values: The value must be an integer

**Changes Take Effect:** immediately

SIP Session Timer Interval

#### toll-free-number

**Default Value:** 

Valid Values: The value must be an integer

Changes Take Effect: immediately

Tollfree number for this IVR Profile

## VirtualReportingTag1

Default Value: Valid Values:

Changes Take Effect: immediately

Parameter used for Virtual Reporting Object 1

#### VirtualReportingTag2

Default Value: Valid Values:

**Changes Take Effect:** immediately

