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Genesys Voice Platform

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rs.db.retention.cdr.default

Default Value: 30

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which Call Detail Records data will be retained in the database.

rs.db.retention.events.default

Default Value: 7

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which call log events (upstream logs) data will be retained in the database.

rs.db.retention.latencies.daily.default

Default Value: 90

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which daily latency histogram data will be retained in the database.

rs.db.retention.latencies.hourly.default

Default Value: 7

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which hourly latency histogram data will be retained in the database.

rs.db.retention.latencies.monthly.default

Default Value: 1095

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which monthly latency histogram data will be retained in the database.

rs.db.retention.latencies.weekly.default

Default Value: 364

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which weekly latency histogram data will be retained in the database.

rs.db.retention.operations.30min.default

Default Value: 7

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which 30-minute operational data will be retained in the database.

rs.db.retention.operations.5min.default

Default Value: 0

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which 5-minute operational data will be retained in the database.

rs.db.retention.operations.daily.default

Default Value: 90

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which daily operational data will be retained in the database.

rs.db.retention.operations.hourly.default

Default Value: 7

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which hourly operational data will be retained in the database.

rs.db.retention.operations.monthly.default

Default Value: 1095

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which monthly operational data will be retained in the database.

rs.db.retention.operations.weekly.default

Default Value: 364

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which weekly operational data will be retained in the database.

rs.db.retention.sq.daily.default

Default Value: 90

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which daily Service Quality summary data will be retained in the database.

rs.db.retention.sq.failures.default

Default Value: 365

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which Service Quality failure detail records will be retained in the database.

rs.db.retention.sq.hourly.default

Default Value: 7

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which hourly Service Quality summary data will be retained in the database.

rs.db.retention.sq.monthly.default

Default Value: 365

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which monthly Service Quality summary data will be retained in the database.

rs.db.retention.sq.weekly.default

Default Value: 180

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which weekly Service Quality summary data will be retained in the database.

rs.db.retention.var.30min.default

Default Value: 7

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which 30-minute Call Summary and IVR Action Summary data will be retained

in the database.

rs.db.retention.var.5min.default

Default Value: 0

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which 5-minute Call Summary and IVR Action Summary data will be retained in the database.

rs.db.retention.var.daily.default

Default Value: 90

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which daily Call Summary and IVR Action Summary data will be retained in the database.

rs.db.retention.var.hourly.default

Default Value: 7

Valid Values: An integer greater than 0, or 0 to use RS default

Changes Take Effect: immediately

The number of days for which hourly Call Summary and IVR Action Summary data will be retained in the database.

rs.db.retention.var.monthly.default

Default Value: 1095

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which monthly Call Summary and IVR Action Summary data will be retained in the database.

rs.db.retention.var.weekly.default

Default Value: 364

Valid Values: An integer greater than 30

Changes Take Effect: immediately

The number of days for which weekly Call Summary and IVR Action Summary data will be retained in the database.