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Genesys Voice Platform

[gvp.policy](#) Section

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gvp.policy Section

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announcement-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls the usage of an announcement resource

announcement-capability-requirement

Default Value:

Valid Values:

Changes Take Effect: immediately

This parameter specifies the required capability for when the announcement service is invoked in the context of an application. The value of this parameter takes a format of:
[cap_NameA]=[cap_ValueA1],...,[cap_ValueAm]; [cap_NameB]=[cap_ValueB1],...,[cap_ValueBn]; ;
[cap_NameM]=[cap_ValueM1],...,[cap_ValueMi] The set of [cap_NameX] must be unique.

announcement-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

announcement-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

announcement-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Announcement application level2 usage limit

announcement-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Announcement application level3 usage limit

announcement-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Announcement application usage limit

announcement-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

announcement-usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

announcement-usage-limit-per-session

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Announcement application usage limit per call

asr-reserve

Default Value: false

Valid Values:

Changes Take Effect: immediately

This configuration value specifies whether an MCP should pre-allocate ASR resource before accepting the call

burst-allowed

Default Value: false

Valid Values:

Changes Take Effect: immediately

Controls whether burst usage for an application is allowed for various usage based policies

burst-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised when usage limit is exceeded and bursting is allowed

ccxml-capability-requirement

Default Value:

Valid Values:

Changes Take Effect: immediately

This parameter specifies the required capability for when the ccxml service is invoked in the context of an application. The value of this parameter takes a format of:
[cap_NameA]=[cap_ValueA1],...,[cap_ValueAm]; [cap_NameB]=[cap_ValueB1],...,[cap_ValueBn]; ;
[cap_NameM]=[cap_ValueM1],...,[cap_ValueMi] The set of [cap_NameX] must be unique.

ccxml-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

CCXML application level2 usage limit

ccxml-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

CCXML application level3 usage limit

ccxml-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

CCXML application usage limit

ccxml-usage-limit-exceeded-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

ccxml-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

ccxml-usage-limit-per-session

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

CCXML application usage limit per call

conference-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls whether the usage of a conference resource is allowed

conference-capability-requirement

Default Value:

Valid Values:

Changes Take Effect: immediately

This parameter specifies the required capability for when the conference service is invoked in the context of an application. The value of this parameter takes a format of:
[cap_NameA]=[cap_ValueA1],...,[cap_ValueAm]; [cap_NameB]=[cap_ValueB1],...,[cap_ValueBn]; ;
[cap_NameM]=[cap_ValueM1],...,[cap_ValueMi] The set of [cap_NameX] must be unique.

conference-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

conference-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

conference-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Conference application level2 usage limit

conference-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Conference application level3 usage limit

conference-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Conference application usage limit

conference-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

conference-usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

conference-usage-limit-per-session

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Conference application usage limit per call

cpd-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls whether CPD service is allowed

cpd-capability-requirement

Default Value:

Valid Values:

Changes Take Effect: immediately

This parameter specifies the required capability for when the cpd service is invoked in the context of an application. The value of this parameter takes a format of:

[cap_NameA]=[cap_ValueA1],...,[cap_ValueAm]; [cap_NameB]=[cap_ValueB1],...,[cap_ValueBn]; ;
[cap_NameM]=[cap_ValueM1],...,[cap_ValueMi] The set of [cap_NameX] must be unique.

cpd-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

cpd-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

cpd-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

CPD application level2 usage limit

cpd-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

CPD application level3 usage limit

cpd-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

CPD application usage limit

cpd-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

cpd-usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

cpd-usage-limit-per-session

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

CPD application usage limit per call

cti-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls whether CTI through CTI Connector and IVR Server is allowed. Applicable for CTI based on DN lookup case.

dialing-rule-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

dialing-rule-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

disable-amr

Default Value: false

Valid Values:

Changes Take Effect: immediately

Controls whether AMR-NB transcoding is enabled

disable-amrwb

Default Value: false

Valid Values:

Changes Take Effect: immediately

Controls whether AMR-WB transcoding is enabled

disable-g729

Default Value: false

Valid Values:

Changes Take Effect: immediately

Controls whether g729 transcoding is enabled

disable-video

Default Value: false

Valid Values:

Changes Take Effect: immediately

Controls whether use of Video is enabled

inbound-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

This parameter specifies the number of times an RM session can be concurrently in-use for an inbound call in the context of this IVRProfile for level2 burst

inbound-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

This parameter specifies the number of times an RM session can be concurrently in-use for an inbound call in the context of this IVRProfile for level3 burst

inbound-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

This parameter specifies the number of times an RM session can be concurrently in-use for an inbound call in the context of this IVRProfile

inbound-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

inbound-usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

This parameter specifies the number of times an RM session can be concurrently in-use in the context of this IVRProfile for level2 burst

level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

This parameter specifies the number of times an RM session can be concurrently in-use in the context of this IVRProfile for level3 burst

max-subdialog-depth

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

This parameter limits the number of sub-dialogs in a VoiceXML call. RM simply passes this value to MCP in a Request-URI parameter.

mcp-asr-usage-mode

Default Value: per-call

Valid Values:

Changes Take Effect: immediately

When this parameter is set to per-call, there will be only one VRM session for the entire call which could have multiple recognition sessions. If the parameter value is set to per-utterance, a VRM session is opened for each recognition request. The VRM session is closed when the recognition request is completed successfully or unsuccessfully (such as no match). RM simply passes this value to MCP in a Request-URI parameter.

mcp-sendrecv-enabled

Default Value: true

Valid Values:

Changes Take Effect: immediately

This configuration value specifies whether an MCP is allowed to perform <send> and <receive> extensions. The RM simply passes this value to the MCP in a Request-URI parameter.

msml-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls whether MSML service is allowed

msml-capability-requirement

Default Value:

Valid Values:

Changes Take Effect: immediately

This parameter specifies the required capability for when the MSML service is invoked in the context of an application. The value of this parameter takes a format of:

[cap_NameA]=[cap_ValueA1],...,[cap_ValueAm]; [cap_NameB]=[cap_ValueB1],...,[cap_ValueBn]; ;
[cap_NameM]=[cap_ValueM1],...,[cap_ValueMi] The set of [cap_NameX] must be unique.

msml-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

msml-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

msml-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

level2 usage limit for MSML service-type

msml-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

level3 usage limit for MSML service-type

msml-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

usage limit for MSML service-type

msml-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

msml-usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

msml-usage-limit-per-session

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

usage limit per call for MSML service type

outbound-call-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls whether the outbound call is allowed

outbound-call-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

outbound-call-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

outbound-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

This parameter specifies the number of times an RM session can be concurrently in-use for an outbound call in the context of this IVRProfile for level2 burst

outbound-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

This parameter specifies the number of times an RM session can be concurrently in-use for an outbound call in the context of this IVRProfile for level3 burst

outbound-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

This parameter specifies the number of times an RM session can be concurrently in-use for an outbound call in the context of this IVRProfile

outbound-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

outbound-usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

prediction-factor

Default Value: 1.0

Valid Values: Must be a numeric value either floating point or integer

Changes Take Effect: immediately

This parameter determines the ratio of engaging calls to predictive calls. It can be greater than 0.33 and less than or equal to 1. Default value is 1.0.

recordingclient-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls whether Recording Client service is allowed

recordingclient-capability-requirement

Default Value:

Valid Values:

Changes Take Effect: immediately

This parameter specifies the required capability for when the Recording Client service is invoked in the context of an application. The value of this parameter takes a format of:

[cap_NameA]=[cap_ValueA1],...,[cap_ValueAm]; [cap_NameB]=[cap_ValueB1],...,[cap_ValueBn]; ;
[cap_NameM]=[cap_ValueM1],...,[cap_ValueMi] The set of [cap_NameX] must be unique.

recordingclient-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

recordingclient-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

recordingclient-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

level2 usage limit for Recording Client service-type

recordingclient-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

level3 usage limit for Recording Client service-type

recordingclient-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

usage limit for Recording Client service-type

recordingclient-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

recordingclient-usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

recordingclient-usage-limit-per-session

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

usage limit per call for Recording Client service type

recordingserver-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls whether Recording Server service is allowed

recordingserver-capability-requirement

Default Value:

Valid Values:

Changes Take Effect: immediately

This parameter specifies the required capability for when the Recording Server service is invoked in the context of an application. The value of this parameter takes a format of:
[cap_NameA]=[cap_ValueA1],...,[cap_ValueAm]; [cap_NameB]=[cap_ValueB1],...,[cap_ValueBn]; ;
[cap_NameM]=[cap_ValueM1],...,[cap_ValueMi] The set of [cap_NameX] must be unique.

recordingserver-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

recordingserver-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

recordingserver-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

level2 usage limit for Recording Server service-type

recordingserver-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

level3 usage limit for Recording Server service-type

recordingserver-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

usage limit for Recording Server service-type

recordingserver-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

recordingserver-usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

recordingserver-usage-limit-per-session

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

usage limit per call for Recording Server service type

retry-on-speech-reserve-failure

Default Value: true

Valid Values:

Changes Take Effect: immediately

This configuration value specifies whether RM should retry further resources when MCP sends ASR/TTS pre-allocation failure in response.

speech-reserve-failure-response

Default Value: 0

Valid Values:

Changes Take Effect: immediately

This configuration value specifies what response code RM should send if MCP sent ASR/TTS resource allocation failure and retry option is set to false in profile. The default value is 0 that signifies the MCP return code will not be overwritten. To overwrite MCP return code this parameter should be set to proper 4xx/5xx value.

transfer-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls whether transfer is allowed

transfer-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode. Example - 403 or 403;This application does not allow call transfer

transfer-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

treatment-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls whether Treatment media service is allowed

treatment-capability-requirement

Default Value:

Valid Values:

Changes Take Effect: immediately

This parameter specifies the required capability for when the treatment service is invoked in the context of an application. The value of this parameter takes a format of:
[cap_NameA]=[cap_ValueA1],...,[cap_ValueAm]; [cap_NameB]=[cap_ValueB1],...,[cap_ValueBn]; ;
[cap_NameM]=[cap_ValueM1],...,[cap_ValueMi] The set of [cap_NameX] must be unique.

treatment-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

treatment-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

treatment-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

level2 usage limit for Treatment service-type

treatment-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

level3 usage limit for Treatment service-type

treatment-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

usage limit for Treatment media service-type

treatment-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

treatment-usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

treatment-usage-limit-per-session

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

usage limit per call for Treatment service type

tts-reserve

Default Value: false

Valid Values:

Changes Take Effect: immediately

This configuration value specifies whether an MCP should pre-allocate TTS resource before accepting the call

usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

When a call is rejected due to the configuration value of one of: gvp.policy.usage-limits, or gvp.policy.outbound-usage-limit, or gvp.policy.inbound-usage-limit this is the SIP response code sent in the SIP response. Takes the form of [sipcode];[desc] or [sipcode], where [sipcode] is a number in the range of 400-699, and [desc] is any string

usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

usage-limits

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

This parameter specifies the number of times an RM session can be concurrently in-use in the context of this IVRProfile

use-same-gateway

Default Value: always

Valid Values:

Changes Take Effect: immediately

This parameter is for Gateway Resource only.

voicexml-capability-requirement

Default Value:

Valid Values:

Changes Take Effect: immediately

This parameter specifies the required capability for when the voicexml service is invoked in the context of an application. The value of this parameter takes a format of:
[cap_NameA]=[cap_ValueA1],...,[cap_ValueAm]; [cap_NameB]=[cap_ValueB1],...,[cap_ValueBn]; ;
[cap_NameM]=[cap_ValueM1],...,[cap_ValueMi] The set of [cap_NameX] must be unique.

voicexml-dialog-allowed

Default Value: true

Valid Values:

Changes Take Effect: immediately

Controls whether the usage of a voicexml resource is allowed

voicexml-dialog-forbidden-respcode

Default Value: 403

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

voicexml-dialog-forbidden-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

voicexml-level2-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Voicexml application level2 usage limit

voicexml-level3-burst-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Voicexml application level3 usage limit

voicexml-usage-limit

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Voicexml application usage limit

voicexml-usage-limit-exceeded-respcode

Default Value: 480

Valid Values:

Changes Take Effect: immediately

Expects parameter value of the form sipcode;desc or just sipcode.

voicexml-usage-limit-exceeded-set-alarm

Default Value: false

Valid Values:

Changes Take Effect: immediately

If set to true, an alarm will be raised for the corresponding policy violation

voicexml-usage-limit-per-session

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Voicexml application usage limit per call