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Genesys Voice Platform

Others

Others

- **Policy Server**

The Policy Server implements various call handling and validation policies to ensure that system configuration and usages are within the boundaries defined for the deployment. For example, the PS allows allocation of dialed numbers to be validated across multiple tenants, while respecting tenant security. Note that most GVP deployments no longer require the PS, as the functionality is available in other ways.

For more information about the Policy Server application, see **Policy Server** in the *GVP Deployment Guide*. For the Policy Server configuration options, see **Policy Server Options** in this document.

- **Reporting Plugin for GAX**

The GVP Reporting Plugin for GAX provides a user interface to the GVP reporting capability. It allows the user to generate call detail reports, operational reports such as resource usage peaks, and service quality reports.

For the GVP Reporting Plugin for GAX configuration options, see **Reporting Plugin for GAX Options** in this document.

- **Call Control Platform**

The Call Control Platform (CCP) provides a platform that can execute Call Control XML (CCXML) applications. CCXML allows one to define an event-based application for controlling the call flow between a SIP network and a media processing platform. The applications can make use of MCP media services such as conferencing, announcement and VoiceXML dialogs.

For more information about the Call Control Platform application, see **Call Control Platform** in the *GVP Deployment Guide*. For the Call Control Platform configuration options, see **Call Control Platform Options** in this document.

- **Supplementary Services Gateway**

The Supplementary Services Gateway (SSG) provides an HTTP-based interface for processing lists of outbound calls. It is intended for use by those who have built their own outbound-calling infrastructure, or who have simple outbound calling needs. For a complete outbound campaign solution, please

see the Genesys Outbound Calling solution.

For more information about the Supplementary Services Gateway application, see [Supplementary Services Gateway](#) in the *GVP Deployment Guide*. For the Supplementary Services Gateway configuration options, see [Supplementary Services Gateway Options](#) in this document.

- **Third Party Call Recorder**

The RM and MCP provides media handling services in support of integration to third party voice recording systems. Voice media from a call is replicated and forwarded to the third party recording system for actual recording.

For the Third Party Call Recorder configuration options, see [Third Party Call Recorder Options](#) in this document.