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Genesys Voice Platform

DialogicManager_CPD Section

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BackupTServerAddress

Default Value:

Valid Values:

Changes Take Effect: After restart

Specifies the IP address of the backup T-Server.

BackupTServerPort

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Specifies the port of the backup T-Server.

CPDCallsByTServer

Default Value: 0

Valid Values:

Changes Take Effect: After restart

If checked, the CPD library will make outbound calls using TServer (not Dialogic).

CPDFAX2AsAM

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Indicates if CPD library should accept FAX2 tone as Answering machine.

CPDOffHookDelayMsec

Default Value: 100

Valid Values:

Changes Take Effect: After restart

This parameter is used only if the parameter CPD Calls Made by TServer is selected. Specifies the off-hook delay in milliseconds. A negative value specifies to go off-hook first, wait for the specified time, and then dial a number. A positive value specifies to dial first, wait for the specified time, and then set the channel off-hook.

CPDPostConnectPriority

Default Value: TServer

Valid Values:

Changes Take Effect: After restart

Indicates if priority should be given to TServer or Dialogic, in case of conflicting CPD results: TServer, Dialogic

CPDPreConnectPriority

Default Value: TServer

Valid Values:

Changes Take Effect: After restart

Decides the priority between T-Server or Dialogic for Pre-connect CPD events

CPDTServerCallClear

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Specifies whether outgoing calls are to be cleared by T-Server.

CPDTServerConnTimeoutMsec

Default Value: 20000

Valid Values:

Changes Take Effect: After restart

Specifies the dialer reconnect timeout for T-Server in milliseconds.

CPDWaitOffHook

Default Value: 0

Valid Values:

Changes Take Effect: After restart

This parameter is used only if the parameter CPD Offhook Delay has a negative value. If this parameter is selected, the CPD library waits for the off-hook confirmation event from T-Server before dialing.

PrimaryTServerAddress

Default Value:

Valid Values:

Changes Take Effect: After restart

Specifies the IP address of the primary T-Server.

PrimaryTServerPort

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Specifies the port number of the primary T-Server.