GENESYS™

Genesys Voice Platform

gvp-rpt Section

5/11/2025

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- chartDisable
- enablePrivilegeCheck
- httpTimeout
- lgrResetTime

chartDisable

Default Value: false
Valid Values: true, false
Changes Take Effect: Immediately

When set to true, chart rendering in OR/Last IVR Action/SQ Call Summary reports will be disabled.

enablePrivilegeCheck

Default Value: false
Valid Values: true, false
Changes Take Effect: After restart
Introduced: 9.0.084.29

Verifies whether the user has appropriate privileges to access the reports through API calls.

httpTimeout

Default Value: 60
Valid Values: A positive integer.
Changes Take Effect: After restart

The timeout value until a HTTP connection is etablished with a Reporting Server. A value of zero means the timeout is not used.

Timeout in seconds.

lgrResetTime

Default Value: 720
Valid Values: A positive integer.
Changes Take Effect: After restart

When the last good Reporting Server(RS) is a read-only RS, the Plug-in will reset the last good RS to the primary RS after the reset time passes. When the value is set to 0, the last good RS is reset immediately.

The time value is in minutes.