

# **GENESYS**

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## Genesys Voice Platform

gvp-rpt Section

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chartDisable

- httpTimeout
- enablePrivilegeCheck
- IgrResetTime

#### chartDisable

**Default Value:** false **Valid Values:** true, false

**Changes Take Effect:** Immediately

When set to true, chart rendering in OR/Last IVR Action/SQ Call Summary reports will be disabled.

## enablePrivilegeCheck

**Default Value:** false **Valid Values:** true, false

Changes Take Effect: After restart

**Introduced:** 9.0.084.29

Verifies whether the user has appropriate privileges to access the reports through API calls.

## httpTimeout

**Default Value: 60** 

**Valid Values:** A positive integer. **Changes Take Effect:** After restart

The timeout value until a HTTP connection is etablished with a Reporting Server. A value of zero means the timeout is not used.

Timeout in seconds.

## IgrResetTime

**Default Value:** 720

Valid Values: A positive integer. Changes Take Effect: After restart

When the last good Reporting Server(RS) is a read-only RS, the Plug-in will reset the last good RS to the primary RS after the reset time passes. When the value is set to 0, the last good RS is reset immediately.

The time value is in minutes.