



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Voice Platform

reporting Section

5/13/2025

reporting Section

- `binding.address`
- `db.query.timeout.max`
- `hostname`
- `password`
- `port`
- `protocol`
- `response.header`
- `response.header.landingpage`
- `retrieveMultipleObjectsTimeoutValue`
- `rs.exposerestapis`
- `rs.query.limit.30min`
- `rs.query.limit.5min`
- `rs.query.limit.day`
- `rs.query.limit.hour`
- `rs.query.limit.month`
- `rs.query.limit.week`
- `rs.summarization.buffer`
- `usehostname-in-ruri`
- `username`

binding.address

Default Value:

Valid Values: An IP address.

Changes Take Effect: at start/restart

The interface IP address that should be used for binding the RS service.

db.query.timeout.max

Default Value: 60

Valid Values: An integer greater than 0, less than 65535

Changes Take Effect: immediately

This parameter only controls the database query sent from RS to database server. The HTTP query on RS reporting would have longer timeout when it involves more than one database query.

hostname

Default Value:

Valid Values: A hostname or fully qualified domain name.

Changes Take Effect: at start/restart

The hostname that should be used for accessing RS.

password

Default Value:

Valid Values: A string

Changes Take Effect: at start/restart

The password for RS to perform basic HTTP authentication.

port

Default Value: 8080

Valid Values: An integer greater than 0

Changes Take Effect: at start/restart

The port on which the RS receives reporting requests.

protocol

Default Value: http

Valid Values: An integer greater than 0

Changes Take Effect: at start/restart

The type of communication protocol that RS uses to service reporting requests.

response.header

Default Value: X-Frame-Options: DENY|X-XSS-Protection: 1|X-Content-Type-Options: nosniff

Valid Values: A string

Changes Take Effect: at start/restart

The custom response header to be added to all page response.

response.header.landingpage

Default Value: X-Frame-Options: DENY|X-XSS-Protection: 1|X-Content-Type-Options: nosniff

Valid Values: A string

Changes Take Effect: at start/restart

The custom response header to be added to the landing page response.

retrieveMultipleObjectsTimeoutValue

Default Value: 180000

Valid Values: long value greater than or equal to 60000

Changes Take Effect: at start/restart

This parameter can be used to know the maximum amount of time, in milliseconds, that the RS will wait to retrieve all the configurations from the Configuration Server and cache the configurations locally.

rs.exposerestapis

Default Value: true

Valid Values:

Changes Take Effect: at start/restart

Enables/Disables RS rest APIs to generate GVP reports.

rs.query.limit.30min

Default Value: 336

Valid Values: An integer greater than 0

Changes Take Effect: immediately

The maximum number of 30-minute periods that are included in any report with granularity of 30-minute.

rs.query.limit.5min

Default Value: 288

Valid Values: An integer greater than 0

Changes Take Effect: immediately

The maximum number of 5-minute periods that are included in any report with granularity of 5-minutes.

rs.query.limit.day

Default Value: 92

Valid Values: An integer greater than 0

Changes Take Effect: immediately

The maximum number of days that are included in any report with granularity of day.

rs.query.limit.hour

Default Value: 168

Valid Values: An integer greater than 0

Changes Take Effect: immediately

The maximum number of hours that are included in any report with granularity of hour.

rs.query.limit.month

Default Value: 36

Valid Values: An integer greater than 0

Changes Take Effect: immediately

The maximum number of months that are included in any report with granularity of month.

rs.query.limit.week

Default Value: 53

Valid Values: An integer greater than 0

Changes Take Effect: immediately

The maximum number of weeks that are included in any report with granularity of week.

rs.summarization.buffer

Default Value: 60

Valid Values: An integer from 0 and 44640 inclusive.

Changes Take Effect: at start/restart

The buffer time in minutes from now. The summarization job will only summarize records written before that time.

usehostname-in-ruri

Default Value: false

Valid Values:

Changes Take Effect: at start/restart

When this parameter is true GAX uses hostname in the request-uri to connect to Reporting Server.

username

Default Value:

Valid Values: A string

Changes Take Effect: at start/restart

The username for RS to perform basic HTTP authentication.