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Genesys Voice Platform

Reporting Server

5/11/2025

Reporting Server

Options for this component are contained in the following configuration sections:

- [activemqTlsKeyStore](#)
- [activemqTlsTrustStore](#)
- [agentx](#)
- [cdr](#)
- [dbmp](#)
- [https](#)
- [https_key](#)
- [imdb](#)
- [kafka](#)
- [latency](#)
- [log](#)
- [messaging](#)
- [persistence](#)
- [reporting](#)
- [schedule](#)
- [snmp](#)
- [sqa](#)

Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

Power users: [Download a CSV file](#) containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
activemqTlsKeyStore	activemq.tlsKeyStore	keystore.ks	at start/restart
activemqTlsKeyStore	password		at start/restart
activemqTlsTrustStore	activemq.tlsTrustStore	client.ks	at start/restart
activemqTlsTrustStore	password		at start/restart
agentx	connection_delay_sec	60	at start/restart
agentx	max_connection_attempt	-1	at start/restart
cdr	call-timeout	180	at start/restart
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
cdr	db-maintenance-batch-size	5	at start/restart
cdr	max-page-count	10	at start/restart
cdr	max-page-size	100	at start/restart
cdr	media-service-cdrs.reduce	true	at start/restart
cdr	or-call-counting.enable	true	at start/restart
dbmp	rs.db.retention.cdr.default	30	immediately
dbmp	rs.db.retention.events.default	7	immediately
dbmp	rs.db.retention.latencies.daily.default	90	immediately
dbmp	rs.db.retention.latencies.hourly.default	7	immediately
dbmp	rs.db.retention.latencies.monthly.default	1095	immediately
dbmp	rs.db.retention.latencies.weekly.default	364	immediately
dbmp	rs.db.retention.operations.30min.default	7	immediately
dbmp	rs.db.retention.operations.5min.default	1	immediately
dbmp	rs.db.retention.operations.daily.default	90	immediately
dbmp	rs.db.retention.operations.hourly.default	7	immediately
dbmp	rs.db.retention.operations.monthly.default	1095	immediately
dbmp	rs.db.retention.operations.weekly.default	364	immediately
dbmp	rs.db.retention.sq.daily.default	90	immediately
dbmp	rs.db.retention.sq.failures.daily.default	365	immediately
dbmp	rs.db.retention.sq.hourly.default	7	immediately
dbmp	rs.db.retention.sq.monthly.default	365	immediately
dbmp	rs.db.retention.sq.weekly.default	180	immediately
dbmp	rs.db.retention.var.30min.default	7	immediately
dbmp	rs.db.retention.var.5min.default	1	immediately
dbmp	rs.db.retention.var.daily.default	90	immediately
dbmp	rs.db.retention.var.hourly.default	7	immediately
dbmp	rs.db.retention.var.monthly.default	1095	immediately
dbmp	rs.db.retention.var.weekly.default	364	immediately
https	https.certificate.algorithm	SunX509	at start/restart
https	https.client.authentication	none	at start/restart
https	https.connector.type	2	at start/restart
https	https.keystore.path	\${user.home}/.keystore	at start/restart
https	https.keystore.type	JKS	at start/restart
https	https.protocol	TLS	at start/restart
https	https.random.algorithm		at start/restart
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
https	https.security.provider		at start/restart
https	password		at start/restart
https_key	password		at start/restart
imdb	imdb-max-cdr-queries	3	at start/restart
imdb	imdb-query-lock-timeout	1000	at start/restart
kafka	password		at start/restart
kafka	rs.kafka.ackConfig	1	at start/restart
kafka	rs.kafka.batchSize	0	at start/restart
kafka	rs.kafka.bootstrap.servers		at start/restart
kafka	rs.kafka.enabled	false	at start/restart
kafka	rs.kafka.idempotenceConfig	false	at start/restart
kafka	rs.kafka.lingerMs	0	at start/restart
kafka	rs.kafka.maxInFlightRequestsPerConnection	100	at start/restart
kafka	rs.kafka.maxRequestSize	5048576	at start/restart
kafka	rs.kafka.reconnectBackoff	50	at start/restart
kafka	rs.kafka.reconnectBackoffMax	1000	at start/restart
kafka	rs.kafka.retries	10	at start/restart
kafka	rs.kafka.saslMechanism	PLAIN	at start/restart
kafka	rs.kafka.securityProtocol	SASL_SSL	at start/restart
kafka	rs.kafka.user		at start/restart
latency	threshold.asr_input_response	2000 95	at start/restart
latency	threshold.audio_fetch	1000 95	at start/restart
latency	threshold.call_answer	2000 95	at start/restart
latency	threshold.call_reject	2000 95	at start/restart
latency	threshold.cumulative_response	2000 95	at start/restart
latency	threshold.data_fetch	2000 95	at start/restart
latency	threshold.dtmf_input_response	2000 95	at start/restart
latency	threshold.grammar_fetch	1000 95	at start/restart
latency	threshold.inbound_first_prompt	2000 95	at start/restart
latency	threshold.initial_response	4000 95	at start/restart
latency	threshold.interprompt	2000 95	at start/restart
latency	threshold.java_script_execution	50 99	at start/restart
latency	threshold.java_script_fetch	1000 95	at start/restart
latency	threshold.mrcp_asr_session_timeout	100 95	at start/restart
latency	threshold.mrcp_asr_set_parameters	100 95	at start/restart
latency	threshold.mrcp_asr_stop	100 95	at start/restart
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
latency	threshold.mrcp_define_granularity	500 95	at start/restart
latency	threshold.mrcp_recognize	500 95	at start/restart
latency	threshold.mrcp_speak	100 95	at start/restart
latency	threshold.mrcp_tts_session_timeout	100 95	at start/restart
latency	threshold.mrcp_tts_set_parameter	100 95	at start/restart
latency	threshold.mrcp_tts_stop	100 95	at start/restart
latency	threshold.noinput_response	2000 95	at start/restart
latency	threshold.outbound_first_prompt	2000 95	at start/restart
latency	threshold.page_compile	100 95	at start/restart
latency	threshold.page_fetch	1500 95	at start/restart
latency	threshold.recording_response	2000 95	at start/restart
latency	threshold.transfer_response	2000 95	at start/restart
log	all		immediately
log	debug	logs/rs.log	immediately
log	expire	false	immediately
log	interaction		immediately
log	message_format	full	immediately
log	segment	10MB	immediately
log	standard	stdout	immediately
log	time_format	time	immediately
log	trace		immediately
log	verbose	trace	immediately
messaging	activemq.connectionMode	0	at start/restart
messaging	activemq.dataDirectory	data/activemq	at start/restart
messaging	activemq.diskStoreUsageLimit	256 gb	at start/restart
messaging	activemq.needClientAuth	false	at start/restart
messaging	activemq.serverIP		At start/restart
messaging	activemq.tlsKeyStore	keystore.ks	at start/restart
messaging	activemq.tlsPort	61617	at start/restart
messaging	activemq.tlsServerIP		At start/restart
messaging	activemq.tlsTrustStorePassword		at start/restart
messaging	activemq.tlsTrustStore	client.ks	at start/restart
messaging	activemq.useJmx	false	at start/restart
messaging	password		at start/restart
messaging	port	61616	at start/restart
messaging	tlsKeyStorePassword		at start/restart
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
persistence	hibernate.remote.database		at start/restart
persistence	hibernate.remote.dialect		at start/restart
persistence	hibernate.remote.driver		at start/restart
persistence	hibernate.remote.url		at start/restart
persistence	hibernate.remote.user		at start/restart
persistence	password		at start/restart
persistence	rs.ccid.enable	true	at start/restart
persistence	rs.histonly.enabled	false	at start/restart
persistence	rs.nodb.enabled	false	at start/restart
persistence	rs.partitioning.handleFailure	true	
persistence	rs.remove.pii.data	false	at start/restart
persistence	rs.storage.metricsfilter	*	at start/restart
persistence	store.in.utf8.format	false	at start/restart
reporting	binding.address		at start/restart
reporting	db.query.timeout.max	60	immediately
reporting	hostname		at start/restart
reporting	password		at start/restart
reporting	port	8080	at start/restart
reporting	protocol	http	at start/restart
reporting	response.header	X-Frame-Options: DENY X-XSS-Protection: 1 X-Content-Type-Options: nosniff	at start/restart
reporting	response.header.landingpage	X-Frame-Options: DENY X-XSS-Protection: 1 X-Content-Type-Options: nosniff	at start/restart
reporting	retrieveMultipleObjectsTimeout	180000	at start/restart
reporting	rs.exposerestapis	true	at start/restart
reporting	rs.query.limit.30min	336	immediately
reporting	rs.query.limit.5min	288	immediately
reporting	rs.query.limit.day	92	immediately
reporting	rs.query.limit.hour	168	immediately
reporting	rs.query.limit.month	36	immediately
reporting	rs.query.limit.week	53	immediately
reporting	rs.summarization.buffer	60	at start/restart
reporting	usehostname-in-ruri	false	at start/restart
reporting	username		at start/restart
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
schedule	quartz.rs.calltimeout	0 50 * * * ?	at start/restart
schedule	quartz.rs.dbMaintenancePeriod	0 30 1 * * ?	at start/restart
schedule	quartz.rs.dbPartitioningPeriod	0 0 0/1 * * ?	at start/restart
schedule	quartz.rs.or.counting	0 40 * * * ?	at start/restart
schedule	quartz.var.summarization	300000	at start/restart
snmp	bulk.size	50	
snmp	polling.interval	60	
snmp	timeout	30000	immediately
sqa	error.notification.threshold	95	immediately
sqa	monitor.min.alert.number	100	immediately
sqa	monitor.min.latency.warn.number	100	immediately
sqa	service.quality.period	900	At start/restart
sqa	stat.update.interval	900	At start/restart
Section	Option	Default	Changes Take Effect