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intelligent Workload Distribution

ixn Section

12/17/2025

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- `capture_point_id`
- `default_media_type`
- `department_id`
- `interaction_subtype`
- `interaction_type`
- `priority`
- `process_id`
- `request_submit_timeout`
- `solution_id`

capture_point_id

Default Value:

Valid Values: The valid name of capture point identifier

Changes Take Effect: After restart

iWDWeb requires a capture point identifier used to submit interaction to Interaction Server.

Provide the capture point identifier

default_media_type

Default Value: workitem

Valid Values: The valid name of media type

Changes Take Effect: After restart

iWDWeb requires a media type of interaction used to submit it to Interaction Server.

Provide the media type

department_id

Default Value:

Valid Values: The valid name of department identifier

Changes Take Effect: After restart

iWDWeb requires a department identifier used to submit interaction to Interaction Server.

Provide the department identifier

interaction_subtype

Default Value: InboundNew

Valid Values: The valid name of interaction subtype from Interaction Subtype Business Attribute

Changes Take Effect: After restart

A subtype of interaction used in submit it to Interaction Server.

Provide the interaction subtype

interaction_type

Default Value: Inbound

Valid Values: The valid name of interaction type from Interaction Type Business Attribute

Changes Take Effect: After restart

A type of interaction used in submit it to Interaction Server.

Provide the interaction type

priority

Default Value: 2

Valid Values: The value of priority

Changes Take Effect: After restart

An interaction priority used to submit it to Interaction Server.

Provide the interaction priority

process_id

Default Value:

Valid Values: The valid name of process identifier

Changes Take Effect: After restart

iWDWeb requires a process identifier used to submit interaction to Interaction Server.

Provide the process identifier

request_submit_timeout

Default Value: 10

Valid Values: The value of submit protocol timeout

Changes Take Effect: After restart

Protocol timeout value for submit interaction to Interaction Server.

Provide the submit protocol timeout

solution_id

Default Value:

Valid Values: The valid name of solution identifier

Changes Take Effect: After restart

iWDWeb requires a solution identifier used to submit interaction to Interaction Server.

Provide the solution identifier