Reporting and Analytics Aggregates

agg-populate-disable Section

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agg-populate-disable Section

- default

Use the disable-aggregates section of a Genesys Info Mart application to define which aggregate hierarchies the aggregation process does not populate for each tenant and, by their omission, which hierarchies it does populate. The default behavior populates all aggregation hierarchies. This section must be named **[agg-populate-disable]**.

default

Default Value: No default value

Valid Values: A comma-separated list that contains of one or more of the following RAA hierarchies or no value at all:

- H_AGENT
- H_AGENT_GRP
- H_AGENT_QUEUE
- H_ID
- H_I_AGENT
- H_I_ SESS_STATE
- H_I_STATE_RSN
- H_QUEUE
- H_QUEUE_ABN
- H_QUEUE_ACC_AGENT
- H_QUEUE_GRP
- H_AGENT_CAMPAIGN
- H_CAMPAIGN

Changes Take Effect: Upon start of the next aggregation cycle

Lists the hierarchies that the aggregation process will not populate. By default, the aggregation process populates all aggregation hierarchies.

Some hierarchies, such as H_AGENT_GRP, are populated entirely by using data from other hierarchies. For example, if you specify a value of H_AGENT only for this option, the aggregation process will not populate the H_AGENT_GRP hierarchy either, even though you did not specify this value. For more information about hierarchies, their interrelationships, and the aggregate tables to which data is written, refer to the *Reporting and Analytics Aggregates User's Guide*.