

GENESYS

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Workforce Management

SMTP Section

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- AnonymousAccess
- Host

timeout

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- connectiontimeout
- Password

fromAddress

Port

AnonymousAccess

Default Value: false **Valid Values:** true, false

Changes Take Effect: Immediately

Dependencies: None

Specifies whether or not WFM Daemon sends anonymous emails. If this option value is set to true WFM Daemon sends e-mails anonymously. If set to false WFM Daemon does not send e-mails anonymously.

connectiontimeout

Default Value: 60 seconds

Valid Values: Any positive integer Changes Take Effect: Immediately

Dependencies: None **Introduced:** 8.5.210.00

Specifies the time interval (in seconds) after which the connection between WFM Daemon and the SMTP server times out.

fromAddress

Default Value: " " (string)

Valid Values: Any valid e-mail address Changes Take Effect: Immediately

Dependencies: None

Specifies the FROM e-mail address that is presented to users receiving notifications.

Host

Default Value: " " (string)

Valid Values: Any valid host name Changes Take Effect: Immediately

Dependencies: None

This option is mandatory.

Specifies the host name of machine where the SMTP server is located.

Password

Default Value: " " (string)

Valid Values: Any valid password Changes Take Effect: Immediately

Dependencies: None

Specifies the password that is used when connecting to the SMTP server. Set this option only if SMTP server requires connection authorization.

Port

Default Value: 25

Valid Values: Any positive integer Changes Take Effect: Immediately

Dependencies: None

This option is mandatory.

Specifies the SMTP server port number.

timeout

Default Value: 60 seconds

Valid Values: Any positive integer Changes Take Effect: Immediately

Dependencies: None **Introduced:** 8.5.210.00

Specifies the time interval (in seconds) after which communication between WFM Daemon and the

SMTP server times out.

User

Default Value: " " (string)

Valid Values: Any valid username

Changes Take Effect: Immediately Dependencies: None

Specifies the username that is used to connect to the SMTP server. Set this option only if SMTP server requires connection authorization.