

GENESYS

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Workforce Management

Client Section

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CfgServerRequestTimeout

SOAPTimeout

CfgServerRequestTimeout

Default Value: 10

Valid Values: Any positive integer Changes Take Effect: Immediately

Dependencies: None

This option is mandatory.

Specifies the number of seconds Data Aggregator waits for a response from Configuration Server before timing out.

Use this option when requesting the list of objects from Configuration Server for synchronization purposes. Increase the value in configurations with a high number of objects or slow network connections.

SOAPTimeout

Default Value: 90

Valid Values: Any positive integer Changes Take Effect: Immediately

Dependencies: None

This option is mandatory.

Specifies the number of seconds before the SOAP connection times out.