

# **GENESYS**

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## Workforce Management

WFM Server for ETL

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### Important

The WFM Server IP contains the WFM Server Application template WFM\_ETL for a dedicated ETL Server. It has the ETL options set with proper values. To prevent errors, do not change values of the options not described in this chapter.

Options for this component are contained in the following configuration sections:

- CalendarService
- Client
- ConfigService
- ETL
- Identity

- Log
- PerfStatService
- ScheduleService
- Server

#### Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

**Power users: Download a CSV file** containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
CalendarService	BiddingTimeout	-1	Immediately
CalendarService	CarryOverTimeout	-1	Immediately
CalendarService	WaitlistTimeout	-1	Immediately
Client	CfgServerRequestTimeout	15	Immediately
Client	SOAPTimeout	120	Immediately
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
ConfigService	CachePreloadTimeout	-1	Immediately
ConfigService	MinCacheSize	0	Immediately
ConfigService	SynchronizationTimeout	-1	Immediately
ETL	AdhDaysBack	[[Options:WFM_ETL:ETL:D option value	aysBack[DaysBack]] Next EIL cycle
ETL	AdhEnable	true	Next ETL cycle
ETL	DayChunk	7	Immediately
ETL	DaysAhead	14	Immediately
ETL	DaysBack	14	Immediately
ETL	ETLTimeout	180	Immediately
ETL	MaxPurgeChunk	100000	At the start of the Purge cycle after the next ETL cycle
ETL	PerfDaysAhead	[[Options:WFM_ETL:ETL:D option value	aysAhead[DaysAhead]] Next ETL cycle
ETL	PerfDaysBack	[[Options:WFM_ETL:ETL:D option value	aysBack[DaysBack]] Next EIL cycle
ETL	PerfEnable	true	Next ETL cycle
ETL	PurgeDate	empty	After the next ETL cycle
ETL	PurgeDaysBack	0	After the next ETL cycle
ETL	SchDaysAhead	[[Options:WFM_ETL:ETL:D option value.	aysAhead[DaysAhead]] Next EIL cycle
ETL	SchDaysBack	[[Options:WFM_ETL:ETL:D option value	aysBack[DaysBack]] Next EIL cycle
ETL	SchEnable	true	Next ETL cycle
Identity	ApplicationType	WFMServer	Immediately
Log	all	stdout, WFM_ETL_log	Immediately
Log	buffering	false	Immediately
Log	debug	stdout	Immediately
Log	expire	false	Immediately
Log	messagefile	wfmserver.lms	Immediately
Log	segment	false	Immediately
Log	standard	stdout	Immediately
Log	trace	stdout	Immediately
Log	verbose	all	Immediately
Log	x-PerfStatTrace	true	Immediately
PerfStatService	LogTimeout	300	Immediately
ScheduleService	CachePreloadTimeout	-1	Immediately
ScheduleService	MinCacheSize	0	Immediately
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
ScheduleService	SyncBacklogTimeout	-1	Immediately
Server	CommandTimeout	300	Immediately
Server	MaxThreadPoolSize	80	Immediately
Server	MinThreadPoolSize	8	Immediately
Server	Proxy	" " (string)	Immediately
Server	SessionTimeout	10	Immediately
Server	ThreadPoolDownsizeTime	oult5m	Immediately
Server	ThreadPoolUpsizeTimeout	10s	Immediately
Section	Option	Default	Changes Take Effect