

## **GENESYS**

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## Performance DNA Administrator Guide

Forget archived users

## Forget archived users

This option is available on the **System Settings** > **Event Settings** tab. It allows you to set the frequency to run the forget archived users event. To enable it, select the **Enabled** check box for the **Forget archived users** item. The **Interval in Minutes** setting specifies how frequently you want to run the **Forget archived users** event.

Note that this event depends on the value of the **Number of days after which archived users are eligible for auto-anonymisation** field in the **General Settings** tab. The archived users who exceed the number of days specified in the aforementioned field will be forgotten automatically when the system runs this event.