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Performance DNA Administrator Guide

Genesys Settings

12/16/2025

Genesys Settings

If you wish to enable GIS integration, tick the **Enable GIS** option. After checking this option, the following additional configuration fields will be available:

Username - The username to use when authenticating against GIS.

Password - The password to use when authenticating against GIS.

Proxy app name - The proxy application name.

GIS Host - The host name of the GIS instance.

GIS Port - The port on which the GIS instance is accessible.

GIS Tenant - The name of the GIS Tenant with which to integrate.

Enable GIS ☒

Username

Password

Confirm Password

Proxy app name

GIS Host

GIS Port

GIS Tenant