



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Performance DNA Knowledge Base Articles

OrgData Setup

# OrgData Setup

<b>Software product name</b>	Performance DNA
<b>SLS Version Number</b>	8.5.x and below
<b>Subject</b>	OrgData Setup

The aim of this document is to help complete and c during an install/upgrade.

## Install/Configuration Steps

Customer provides a list of the fields that they have in WFM plus an indication of what they want.

Examples when working Genesys:

WfmID, Firstname, Lastname, EmploymentID, PositionName, PositionID, LMPositionID, Site, Team, Email

Examples when working Teleopti:

WfmID, Firstname, Lastname, EmploymentID, PositionName, PositionID, LMPositionID, Site, Team, Email, Optional column(s)