

GENESYS

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Performance DNA KPI Upload Application Guide

Prerequisites

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The following section lists the prerequisites required to run the **Data Uploader** application.

For KPI uploads:

- Must be a Performance DNA Administrator.
- · An AWS API key if you are running an AWS instance of Performance DNA.
- Each imported KPI must have a matching Base Data Definition by name or alias.
- A manually generated OAuth2 Refresh Token if the tenant is using OAuth2 as an authentication method for their API and the OAuth2 provider does not support loop-back URLs.
- A base fact batch size for the Landlord. **Note**: The base fact batch size can be set by logging in as the Tenant Admin/Landlord and navigating to the **Global Settings** page. The default is 10,000.

For OrgData uploads:

- Must be a Performance DNA Administrator.
- An AWS API key if you are running an AWS instance of Performance DNA.
- A manually generated OAuth2 Refresh Token if the tenant is using OAuth2 as an authentication method for their API and the OAuth2 provider does not support loop-back URLs.
- OrgData must be already setup within the system with a matching OrgData file name configuration.