

## **GENESYS**<sup>®</sup>

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## Performance DNA Administrator Guide

Creating Learning Items

5/11/2025

## Creating Learning Items

To create a new learning item, go to **Learning Items** page and click the **Create Learning Item** link.

Next, specify the **Type** of item that you wish to create.

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**Note:** When creating an Assessment or Knowledge Nudge an associated Learning Item is automatically created.

Optimizer - Learning Item		×
Туре	E-Learning URL *	
Title		
E-Learning URL		
Cancel		Save

When creating an E-Learning URL, you will be required to enter a title and URL for the new item. The URL must start with either 'http://' or 'https://'. Similarly, if you choose to create a free text learning item, you will be required to enter a title for the item and the associated text.

If you choose to create a new JLMS Course learning item, select the **JLMS Course** option from the **Type** select box. Three additional dropdowns will appear allowing you to select a category, curriculum and a course. It is necessary to select these items in order, i.e. category first, then curriculum and, finally, a course. However, once you set a category the curriculum select box will become optional.

JLMS learning items are assigned to users in the same way as other learning item types.

**Note:** the option to create a JLMS course learning item will only be available if the user who is logged in is mapped to a valid JLMS user (via the user field defined for the LMS integration feature). Similarly, JLMS course learning items can only be assigned to valid JLMS users.