

GENESYS

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Performance DNA Administrator Guide

Exchange Settings

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If you wish to enable Exchange integration (including Exchange Rooms), tick the **Exchange Integration enabled** option. After checking this option, the following additional configuration fields will be available:

Exchange Proxy Enabled – Whether to use the configured proxy settings for connecting to Exchange.

Exchange Access Username – The username of the account used to access Exchange.

Exchange Access Password - The password of the account used to access Exchange.

Discover Exchange WS URL – This button will attempt to autodiscover the URL of the Exchange Web Service.

Exchange Web Service URL - The URL of the Exchange Web Service. This can be manually entered if autodiscovery fails.

Test Exchange Settings – Validates the Exchange settings and connection.

