

GENESYS

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Performance DNA Administrator Guide

Field Mappings

5/8/2025

Field Mappings

Field Mappings are used to select which user field should be used to verify individual users when they log on to the system or access the APIs. The Performance DNA mapping is set on the upgrade or creation of the tenant and cannot be changed. The field that this is set to will require the value to be in an email format. In the example below, users will be required to provide their Login ID and their password to log in.

Secure Token Service (STS) is the method is used for active directory Single Sign On. Select the user field that contains the user's *Active Directory User Name* from the **Silver Lining STS** drop down.

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/	Event Settings	General Settings	Widgets	Authentication	User Fields
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	Ŧ		Login ID	Performance DNA	
	¥		Login ID	Silver Lining STS	
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