GENESYS™

Performance DNA Knowledge Base Articles

OrgData Setup

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OrgData Setup

Software product name	Performance DNA
SLS Version Number	8.5.x and below
Subject	OrgData Setup

The aim of this document is to help complete and c during an install/upgrade.

Install/Configuration Steps

Customer provides a list of the fields that they have in WFM plus an indication of what they want.

Examples when working Genesys:

```
WfmID, Firstname, Lastname, EmploymentID, PositionName, PositionID, LMPositionID,Site, Team,
Email
```

Examples when working Teleopti:

```
WfmID, Firstname, Lastname, EmploymentID, PositionName, PositionID, LMPositionID,Site, Team,
Email,  Optional column(s)
```