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# Contact Center Advisor and Workforce Advisor Administrator User's Guide

Notes about the Interface

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# Notes about the Interface

Asterisks (\*) indicate required fields.

- The date format is MM/DD/YYYY.
- The time format is HH:MM using the 24-hour clock.
- The e-mail address format is username@company.com.
- To search a list of items in a table, type any valid character string from the item's name in the Search field, then click the icon beside the field. The items that match the entered string display. For example, typing nv will display Denver. To display the whole list again, click the x beside the Search field.

The search functionality is not available on the Alerts pages.

Where paging is implemented, to navigate to the next or previous page in the returned list, click the arrows in the paging control at the bottom right of the table; to navigate to the first or last page in the returned list, click the double arrows in the paging control.