

## **GENESYS**

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## Frontline Advisor Administration User's Guide

**Additional Resources** 

## Additional Resources

The Performance Management Advisors 8.1 Contact Center Advisor/Workforce Advisor Administrator User's Guide contains additional information about roles, permissions, and privileges as they apply to Advisors.

Additional sources of information on role-based access are:

- Genesys 8.1 Security Deployment Guide
- Framework 8.1 Genesys Administrator Deployment Guide
- Framework 8.1 Configuration Manager Help
- · Genesys Administrator 8.1 Help