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Performance Management Advisors Metrics Reference Guide

Alert Metrics

5/10/2025

Alert Metrics

The following Table lists alert metrics.

| Name | Internal Name | Description | Source Type |
|----------------------------|--------------------|---|-------------|
| Action Taken | AlertActionTaken | | |
| Business Priority 1 Alerts | AlertB1 | | |
| Business Priority 2 Alerts | AlertB2 | | |
| Cause | AlertCause | | |
| Duration | ViolationDuration | If the alert is inactive, use the start time minus the real end time. If the alert is active, use the start time minus the current time. The format is hh:mm:ss. | Calculated |
| End Date | AlertEndDate | The date when the alert expired. | |
| End Time | AlertEndTime | The time when the alert expired. | |
| Max Violation | | The highest or lowest value of the violation | Calculated |
| Start Date | AlertStartDate | For an alert, the start date is when the alert actually started, even if that's before the time period in the user's filter. For a key action report, display the Key Action Date from the Action Management page. | |
| Start Time | AlertStartTime | From the carousel; the time when the alert was triggered (hh:mm:ss). For a key action report, display the Key Action Time from the Action Management page. | |
| Success Rating | AlertSuccessRating | The value from the Success Rating drop-down list on the Alert Management page. | |

| Name | Internal Name | Description | Source Type |
|-----------------------------|------------------|---|-------------|
| | | (3, 2, 1, 0, -1, -2, or -3) If multiple key actions exist show the highest success rating of all of the key actions. | |
| Success Time | AlertSuccessTime | The violation end time and date minus the key action start time and date, where the key action has a success rating greater than 0 (equal to 1 or 2). The format is hh:mm:ss. | Calculated |
| Technical Priority 1 Alerts | AlertT1 | An alert row displays T1 or dashes. | |
| Technical Priority 2 Alerts | AlertT2 | An alert row displays T2 or dashes. | |
| Threshold | | This column displays the acceptable value used to calculate the max violation. In WA, the acceptable value is a range so use the closest acceptable value. For example, if the acceptable range is 20-30 and the max violation is 40, display 30. | |
| Value at Max Violation | | The worst metric value used to calculate the max violation. | |