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Contact Center Advisor and Workforce Advisor Help

Displaying the Alerts for a Key Action Report

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Displaying the Alerts for a Key Action Report

You can select one or more alerts, which may cause multiple key action reports to be displayed.

- 1. Select the **Key Action Reports-Alerts** view. The **Key Action Reports** table appears above the **Alerts** table.
- Select the key action report rows in the Key Action Reports table. The Alerts table displays the alerts for the selected key action reports. The context displays the key action name (that is, the selected value).

See also:

- Displaying the Key Action Reports for an Alert
- Deleting Key Action Reports