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# Contact Center Advisor and Workforce Advisor Help

Viewing Performance Metrics for Agents

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# Viewing Performance Metrics for Agents

You can display performance metrics from Stat Server. Performance metrics are available on a per-agent basis measured over the last five minutes. To view them, perform the following steps:

1. Click the **Column Chooser** icon.
2. The **Performance Metrics Column Chooser** dialog box appears. The dimmed columns are always displayed by default.
3. Select the performance metrics to be displayed.
4. Click **OK**.

The performance metrics appear to the right of the **Skills & Levels** column, so you may need to scroll to the right to see them.

See also:

- [Sorting the List of Agents](#)
- [Filtering the List of Agents](#)