



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.


Frontline Advisor Manager Help


Searching

Searching

You can search for:

- Supervisor and agent names in the **Teams** view.
- Alert details and notes in the **Agent Alerts** view.
- Agent name, alert details, and notes in the **Team Alerts** view.
- Agents, teams, and supervisors in the **Hierarchy** view.

To search, type your search text in the **Search** field and click . Searching finds the next occurrence of the search text from the current cursor location and highlights it. The **Search** function finds matches amongst the visible nodes only; closed nodes are not searched.

To find the next occurrence, click  again. Searching continues from the current location and wraps around the end to the beginning.

To clear the **Search** field, click .