



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Performance Management Advisors Deployment Guide

Configure the Reason Code Statistic Key

12/14/2025

# Configure the Reason Code Statistic Key

**NEW** In Advisors release 8.1.5, you ran an update SQL script to configure the reason code statistic key. In release 8.5.0, use the Metric Manager to configure the reason code key. See [Contact Center Advisor and Workforce Advisor Administrator User's Guide](#) for information about Metric Manager and how to configure the reason code statistic key.