



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Contact Center Advisor and Workforce Advisor Help

[Personalized Settings](#)

12/16/2025

Personalized Settings

Logging in and out retains the selected **Alerts-Key Action Reports** view and date/time filter setting, and other settings.

See also [View Options](#).