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Contact Center Advisor and Workforce Advisor Help

Refreshing the Data

12/15/2025

Refreshing the Data

The status of alerts may change frequently and other users might also be creating key action reports.

Click **Refresh** to update both the **Alerts** and **Key Action Reports** tables with the most up-to-date information.

See also:

- [View Options](#)
- [Personalized Settings](#)