

GENESYS

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Frontline Advisor Manager Help

User Status/Violation Status Button

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You can display the **User Status/Violation Status** button to monitor the status of rule alerts while Frontline Advisor runs in the background.

When your behavior trigger an alert, the icon becomes red.

Tip

You may want to keep the **User Status/Violation Status** button on your desktop, then if it changes color, open Frontline Advisor to see the details.