GENESYS™

Performance Management Advisors Deployment Guide

Additional Resources

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The following resources provide additional information that is relevant to this software. Consult these additional resources as necessary.

- The *Genesys Supported Operating Environment Reference Guide* contains information about supported hardware and third-party software. See the Performance Management Advisors section for information specific to Advisors.

- The *Genesys Interoperability Guide* contains information about the compatibility of Genesys products, including Performance Management Advisors, with various Configuration Layer environments.

- The *Genesys Hardware Sizing Guide* contains information about tested environments (architecture, number of users per component per installation, and so on). This information is meant to help you develop sizing guidelines for your enterprise.

- The *Genesys Migration Guide* provides documented migration strategies for Genesys product releases, including Performance Management Advisors. The Advisors chapter in the *Migration Guide* also includes information about the Performance Management Advisors migration wizards and utilities.

> ## Tip
> Information about updating your Advisors product suite to release 8.5.1 is available in a standalone *Advisors Migration Guide*, which is available at docs.genesys.com/Documentation/PMA.

- The Performance Management Advisors 8.5 Release Notes contain information about new features, software modifications, known issues, and recommendations. For your convenience, the Genesys documentation website includes a page that has links to Release Notes for all Genesys products. See Genesys Release Notes.

- The Genesys Management Framework Deployment Guide and Management Layer User's Guide contain information about the Solution Control Server and the Local Control Agent.