

## **GENESYS**

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## Performance Management Advisors Deployment Guide

Change Encrypted Passwords

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The passwords provided during installation are encrypted. The Advisors password encryption utility can be used to change passwords after installation.

- 1. Open the command prompt window and navigate to the ..\GCTI\Advisors\bin directory.
- 2. Run the command encrypt-password.
- 3. When prompted, enter the new password and press Enter.
- 4. Copy the resulting encrypted password and replace the old password in the configuration file.