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Performance Management Advisors Deployment Guide

Deploying Advisors

5/10/2025

Deploying Advisors

The **Deploying Advisors** section contains topics to assist you when you use the Performance Management Advisors installation files to deploy Advisors components. Ensure you read the **Prerequisites** before you begin deployment.

Deploying Components Controlled by SCS

For general information about deploying components controlled by the Genesys Solution Control Server, see:

[Deploying Components Controlled by Solution Control Server](#)

Deploying Advisors Platform

To deploy Advisors Platform, see:

[General Prerequisites](#)

[Prerequisites for Advisors Platform](#)

[Deploying Advisors Platform](#)

Deploying Advisors Genesys Adapter

To deploy Advisors Genesys Adapter, see:

[General Prerequisites](#)

[Prerequisites for AGA](#)

[Deploying Advisors Genesys Adapter](#)

Deploying Advisors Cisco Adapter

To deploy Advisors Cisco Adapter, see:

[General Prerequisites](#)

[Prerequisites for ACA](#)

[Deploying Advisors Cisco Adapter](#)

Deploying Contact Center Advisor or Workforce Advisor

To deploy Contact Center Advisor or Workforce Advisor, see:

Deploying Frontline Advisor and Agent Advisor

To deploy Frontline Advisor, see:

General Prerequisites

Prerequisites for CCAdv and WA

Deploying CCAdv and WA

General Prerequisites

Prerequisites for FAAA

Deploying FAAA

Deploying Resource Management Console

To deploy the Resource Management Console, see:

General Prerequisites

Prerequisites for AGA

Deploying SDS and RMC