GENESYS™

Performance Management Advisors Deployment Guide

Deploying Advisors

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Deploying Advisors

The **Deploying Advisors** section contains topics to assist you when you use the Performance Management Advisors installation files to deploy Advisors components. Ensure you read the Prerequisites before you begin deployment.

Deploying Components Controlled by SCS

For general information about deploying components controlled by the Genesys Solution Control Server, see:

Deploying Components Controlled by Solution Control Server

Deploying Advisors Platform

To deploy Advisors Platform, see:

General Prerequisites

Prerequisites for Advisors Platform

Deploying Advisors Platform

Deploying Advisors Genesys Adapter

To deploy Advisors Genesys Adapter, see:

General Prerequisites

Prerequisites for AGA

Deploying Advisors Genesys Adapter

Deploying Advisors Cisco Adapter

To deploy Advisors Cisco Adapter, see:

General Prerequisites

Prerequisites for ACA

Deploying Advisors Cisco Adapter

Deploying Contact Center Advisor or Workforce Advisor

To deploy Contact Center Advisor or Workforce Advisor, see:

Deploying Frontline Advisor and Agent Advisor

To deploy Frontline Advisor, see:

General Prerequisites

Prerequisites for CCAdv and WA

Deploying CCAdv and WA

General Prerequisites

Prerequisites for FAAA

Deploying FAAA

Deploying Resource Management Console

To deploy the Resource Management Console, see:

General Prerequisites

Prerequisites for AGA

Deploying SDS and RMC