

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Performance Management Advisors Deployment Guide

Discontinuation of the Advisors Browser

Discontinuation of the Advisors Browser

Starting in release 8.5.0, there is no longer a standalone Advisors browser. Advisors modules run in a standard, commercially-available browser. See the Genesys Supported Operating Environment Reference Guide for information about supported browsers in which you can run the Advisors modules. You can find additional information about logging in to the 8.5 Advisors interface in the Frontline Advisor Administration User's Guide and the Contact Center Advisor and Workforce Advisor Administrator User's Guide.

You must enter the Advisors URL provided by your system administrator in the browser address bar to open the Advisors login page.